

Monthly Performance Report

Retail Pharmacy Oct 2018

Executive Summary



REVENUE

Revenue \$273,170 (Last month \$210,503)

Positive trend upwards.



PROFITABILITY

Profitability Ratio 18.01% (Last month -1.62%)

Positive trend upwards. Strategies to improve profitability include: increasing price, increasing sales volume, reducing cost of sales and reducing operating expenses.



ACTIVITY

Activity Ratio 6.50 times (Last month 5.75 times)

Positive trend upwards. Strategies to improve the activity ratio include seeking ways to optimise the balance sheet, ie. by reducing the investment in working capital, selling-off any unused assets or by increasing sales using the same asset base.



EFFICIENCY

Return on Capital Employed 117.17% (Last month -9.33%)

Positive trend upwards. A higher ROCE% is favourable, indicating that the business generates more earnings per \$1 of capital employed.



WORKING CAPITAL

Cash Conversion Cycle 9 days (Last month 12 days)

Positive trend downwards. Strategies to improve cash conversion include: collecting debt faster, reducing inventory levels, billing work in progress faster and paying creditors slower



CASH FLOW

Free Cash Flow \$46,274

Free Cash Flow is positive. After paying its operating expenses and investing for future growth (capital expenditures) the business has generated cash. This cash is available to be paid back to the suppliers of capital.



MARGINAL CASH FLOW

Net Variable Cash Flow 29.16%

Net variable cash flow is positive. The business will generate cash from each additional \$1 of products or services that the business sells.



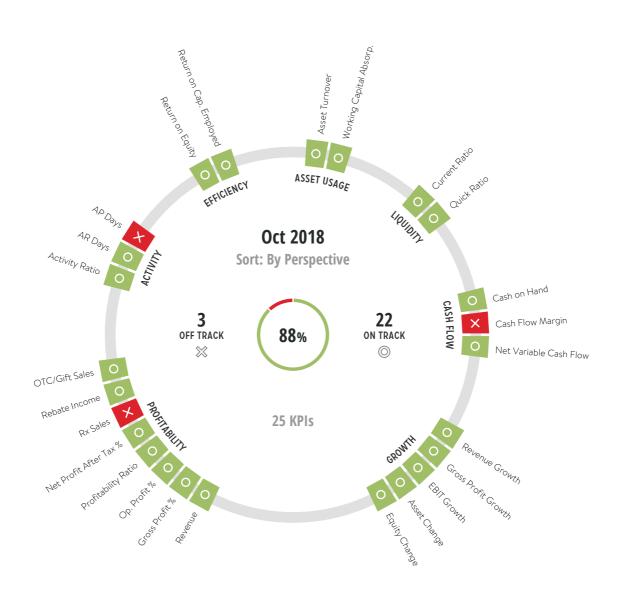
E) DEBT

Net Debt (\$124,082) (Last month (\$78,856))

Net debt levels have fallen.

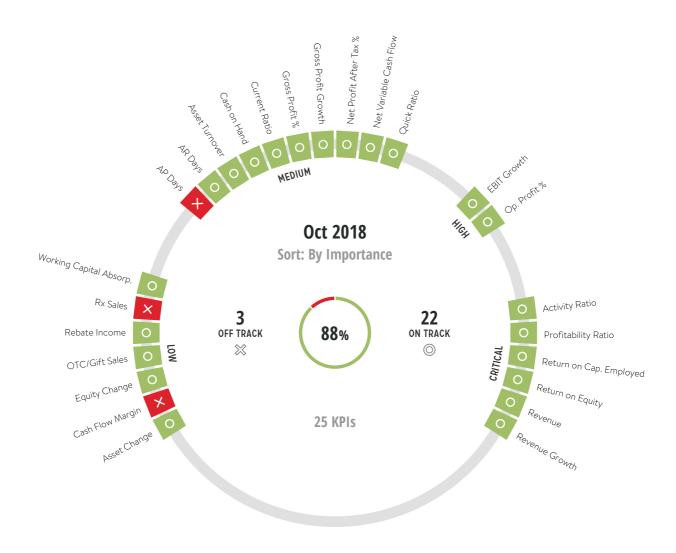
KPI Results

This chart shows KPIs grouped into performance perspectives.



KPI Results

This chart shows KPIs sorted by degree of importance. KPIs are classified as either low, medium, high or critical importance.



KPI Results

	1 ALERT	RESULT	TARGET		TREND	IMPORTANCE
A PROFITABILITY		OCT 2018			vs SEP 2018	
Total Revenue		\$273,170	\$250,000	~	▲ 29.8%	Critical
Gross Profit Margin		31.73%	21.8%	~	▲ 13.26%	Medium
Operating Profit Margin		17.97%	4%	~	▲ 19.59%	High
Profitability Ratio		18.01%	15%	~	▲ 19.63%	Critical
Net Profit After Tax Margin		18.01%	7%	~	▲ 19.64%	Medium
Rx Sales		\$239,363	\$250,000	×	▲ 22.7%	Low
Rebate Income		\$27,463	\$15,000	~	▲ 147.3%	Low
OTC/Gift Sales		\$6,344	\$5,500	~	▲ 49.1%	Low
B ACTIVITY						
Activity Ratio		6.50 times	2.00 times	~	▲ 0.75 times	Critical
Accounts Receivable Days *		9 days	40 days	~	▼ -3 days	Medium
Accounts Payable Days	•	0 days	45 days	×	▲ 0 days	Medium
C EFFICIENCY						
Return on Equity		131.58%	15%	~	1 40.81%	Critical
Return on Capital Employed		117.17%	12.5%	~	▲ 126.5%	Critical
D ASSET USAGE						
Asset Turnover		6.45 times	5.00 times	~	▲ 0.80 times	Medium
Working Capital Absorption *		2.57%	25%	~	▼ -0.66%	Low
E LIQUIDITY						
Current Ratio		47.94:1	2.00:1	~	▲ 12.97:1	Medium
Quick Ratio		20.90:1	1.00:1	~	▲ 7.70:1	Medium
F CASH FLOW						
Cash on Hand		\$130,122	\$10,000	~	▲ 55%	Medium
Cash Flow Margin		16.76%	120%	×	▲ 19.2%	Low
Net Variable Cash Flow		29.16%	0%	~	▲ 13.92%	Medium
G GROWTH						
Revenue Growth		29.77%	0.41%	~	▲ 45.2%	Critical
Gross Profit Growth		123.01%	0.17%	~	▲ 132.32%	Medium
EBIT Growth		1,540.08%	0.17%	~	▲ 1,462.17%	High
Asset Change		10.09%	0.25%	~	1 3.81%	Low
Equity Change		10.94%	0.25%		▲ 13.37%	Low

 $[\]ensuremath{^*}$ For this metric, a result below target is favourable

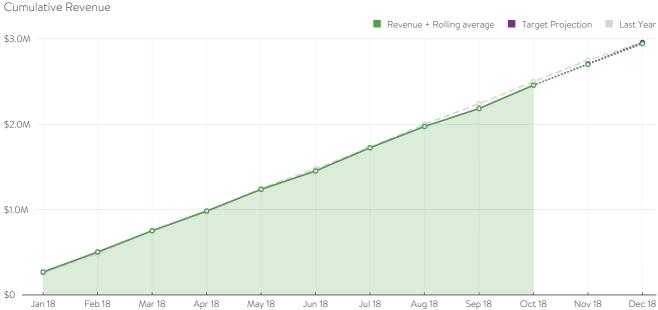
Alerts

Accounts Payable Days

Accounts Payable days are less than the alert level of 30 days. An immediate review of creditor payments or supplier terms of payment may be required.

Revenue Analysis

Total Revenue Last month (Oct 17) Target \$273,170 \$250,000 \$258,215 Revenue Mix - Top 10 Accounts Last 6 months vs Budget Revenue Budget \$300K \$239,363 Rx Sales \$27,463 Rebate Income OTC/Gift Sales \$6,344 Billable Expense Income \$0 \$200K Markup \$0 Returned Checks \$0 Sales of Product Income \$0 \$100K Services \$0 Square Income \$0 Unapplied Cash Payment Income \$0 \$0 May 18 Aug 18 Jun 18 Jul 18 Oct 18 Sep 18 Year-To-Date Actual (2018 YTD) Year-To-Date Budget (2018 YTD) Year-To-Date Last Year (2017 YTD) \$2,498,728 \$2,457,335 Budget Cumulative Revenue \$3.0M



Profitability

Revenue

Expenses to Revenue Ratio

Margin of Safety

\$273,170

A measure of the total amount of

money received by the company for

82.03%

A measure of how efficiently the business is conducting its operations.

\$154,653

The breakeven safety margin represents the gap between the actual revenue level and the breakeven point.



Profitability can be further improved by improving price, volume, cost of sales and operating expense management.

Top 10 Revenue Accounts

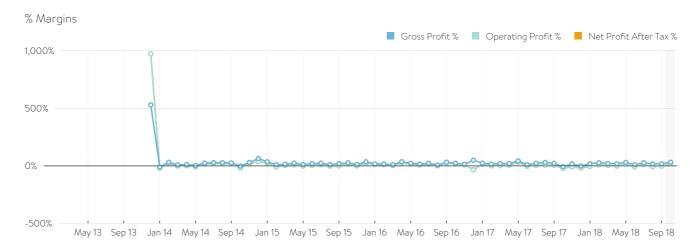
Rx Sales	\$239,363
Rebate Income	\$27,463
OTC/Gift Sales	\$6,344
Billable Expense Income	\$0
Markup	\$0
Returned Checks	\$0
Sales of Product Income	\$0
Services	\$0
Square Income	\$0
Unapplied Cash Payment Income	\$0

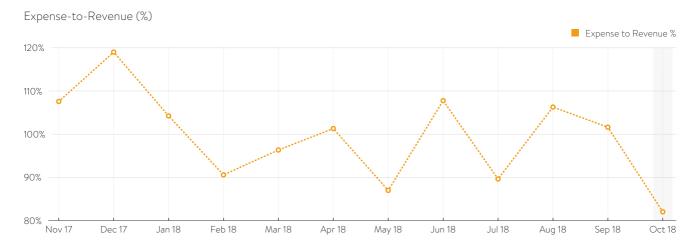
Top 10 Expense Accounts

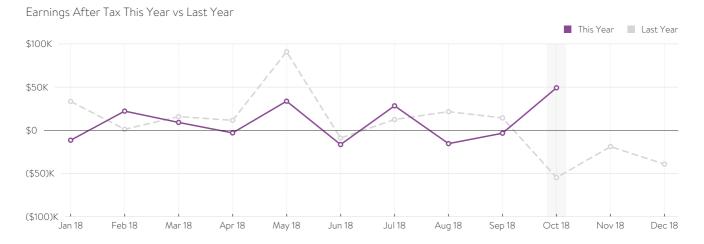
Salaries & Wages	\$18,617
Officer Salary	\$9,716
Rent	\$2,501
Taxes-Payroll	\$2,140
Professional Fees	\$2,102
Utilities	\$735
Office Supplies	\$709
Depreciation Expense	\$484
Insurance	\$476
Telephone & Internet	\$438

Profitability Charts

	Oct 2018	% of Revenue	Jul 2018	Aug 2018	Sep 2018
Gross Profit	\$86,686	31.73%	\$74,120	\$42,863	\$38,871
Operating Profit	\$49,076	17.97%	\$28,237	(\$15,626)	(\$3,418)
EBIT	\$49,209	18.01%	\$28,302	(\$15,468)	(\$3,417)
Earnings After Tax	\$49,203	18.01%	\$28,285	(\$15,487)	(\$3,423)







Operating Cash Flow

Free Cash Flow

Net Cash Flow

\$45,790

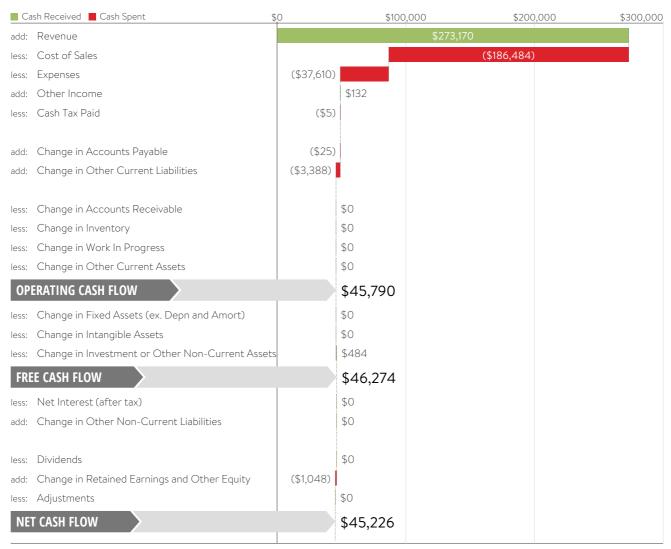
Operating cash flow is simply the cash generated by the operating activities of the business. Operating activities include the production, sales and delivery of the company's product and/or services as well as collecting payment from its customers and making payments to suppliers.

\$46,274

Free cash flow is the cash generated by the business, after paying its expenses and investing for future growth. It is the cash left after subtracting capital expenditure from operating cash flow. The term "free cash flow" is used because this cash is free to be paid back to the suppliers of capital.

\$45,226

Net cash flow is the cash left after subtracting expenditures from financing activities from the free cash flow. This includes the cash impact from financing activities. Financing activities include the inflow of cash from investors such as banks or shareholders, as well as the outflow of cash to shareholders as dividends.



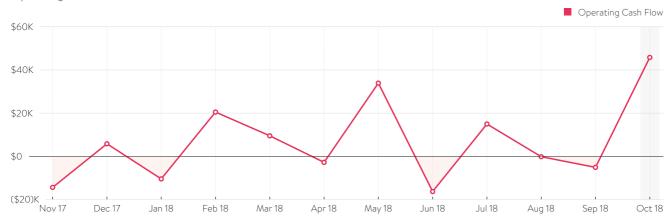
Net Cash Flow can also be calculated as:

Change in Cash on Hand \$46,175 (Open: \$83,947, Close: \$130,122) — Change in Debt \$949 (Open: \$5,092, Close: \$6,041)

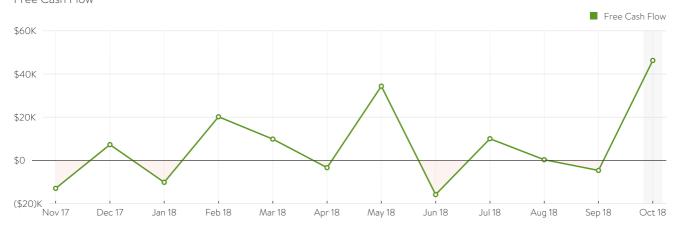
Cash Flow Charts

	Oct 2018	Jul 2018	Aug 2018	Sep 2018
Operating Cash Flow	\$45,790	\$14,946	(\$188)	(\$5,140)
Free Cash Flow	\$46,274	\$10,030	\$296	(\$4,656)
Net Cash Flow	\$45,226	\$9,238	(\$816)	(\$12,201)
Cash on Hand	\$130,122	\$101,826	\$100,984	\$83,947

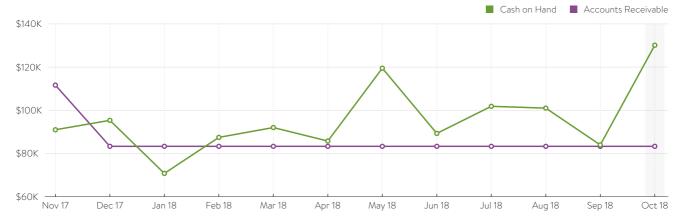
Operating Cash Flow



Free Cash Flow



Cash & Receivables



Growth

Revenue Growth

EBIT Growth

Asset Change

29.77%

1,540.08%

10.09%

A measure of the percentage change in Revenue for the period.

A measure of the percentage change in EBIT for the period.

A measure of the percentage change in Total Assets for the period.

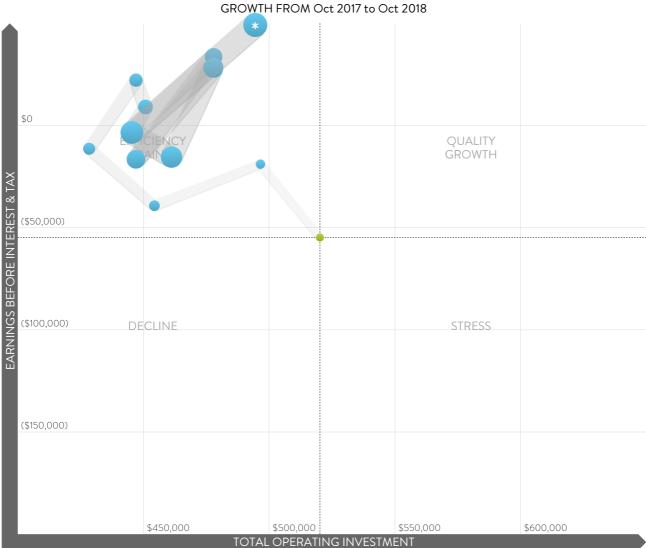
Change in Key Drivers (from prior month)

Revenue Up 29.8% Cost of Sales Up 8.7%

Expenses Down -11.1% Receivable Days Down -25 days

Inventory Days

Payable Days



* Total Operating Investment \$494,494; Earnings Before Interest & Tax \$49,209



Size of the circle shows the recency of the result



Vertical position of the circle shows the growth in Earnings Before Interest & Tax



Horizontal position of the circle shows the growth in Total Operating Investment

Financials

PROFIT & LOSS	Oct 2018	Sep 2018	Variance %
Revenue	\$273,170	\$210,503	29.77%
Cost of Sales	\$186,484	\$171,632	8.65%
Gross Profit	\$86,686	\$38,871	123.01%
Expenses	\$37,610	\$42,289	-11.07%
Operating Profit	\$49,076	(\$3,418)	1,535.79%
Other Income	\$132	\$1	13,112%
Other Expenses	\$0	\$0	=
Earnings Before Interest & Tax	\$49,209	(\$3,417)	1,540.08%
Tax Expenses	\$5	\$5	-0.92%
Earnings After Tax	\$49,203	(\$3,423)	1,537.62%
Dividends	\$0	\$0	-
Retained Income	\$49,203	(\$3,423)	1,537.62%
BALANCE SHEET	Oct 2018	Sep 2018	Variance %
ASSETS			
Cash & Equivalents	\$130,122	\$83,947	55%
Accounts Receivable	\$83,292	\$83,292	0%
Inventory	\$0	\$0	-
Work in Progress	\$0	\$0	-
Other Current Assets	\$275,962	\$275,962	0%
Total Current Assets	\$489,376	\$443,201	10.42%
Fixed Assets	\$124,803	\$124,803	0%
Intangible Assets	\$0	\$0	-
Investment or Other Non-Current Assets	(\$115,516)	(\$115,032)	-0.42%
Total Non-Current Assets	\$9,287	\$9,771	-4.95%
Total Assets	\$498,662	\$452,972	10.09%
LIABILITIES			
Short Term Debt	\$6,041	\$5,092	18.64%
Accounts Payable	\$558	\$583	-4.29%
Tax Liability	\$3,146	\$3,146	0%
Other Current Liabilities	\$464	\$3,852	-87.95%
Total Current Liabilities	\$10,209	\$12,673	-19.44%
Long Term Debt	\$0	\$0	-
Deferred Taxes	\$0	\$0	-
Other Non-Current Liabilities	\$0	\$0	-
Total Non-Current Liabilities	\$0	\$0	-
Total Liabilities	\$10,209	\$12,673	-19.44%
EQUITY			
Retained Earnings	\$446,741	\$446,741	0%
Current Earnings	\$92,287	\$43,084	114.2%
Other Equity	(\$50,575)	(\$49,527)	-2.12%
Total Equity	\$488,453	\$440,298	10.94%
Total Liabilities & Equity	\$498,662	\$452,972	10.09%

KPIs Explained

X Accounts Payable Days 0 days

A measure of how long it takes for the business to pay its creditors. A stable higher number of days is generally an indicator of good cash management. A longer time taken to pay creditors has a positive impact on Cash Flow. But an excessive lengthening in this ratio could indicate a problem with sufficiency of working capital to pay creditors. For this period, accounts payable days are below the target of 45 days.

Accounts Payable Days = Accounts Payable * Period Length / Cost of Sales

Accounts Receivable Days 9 days

A measure of how long it takes for the business to collect the amounts due from customers. A lower number indicates that it takes the business fewer days to collect its accounts receivable. A shorter time to collect debtors has a positive impact on Cash Flow. A higher number indicates that it takes longer to collect its accounts receivable. For this period, accounts receivable days are below the maximum target of 40 days.

Accounts Receivable Days = Accounts Receivable * Period Length / Revenue

Activity Ratio 6.50 times

A measure of the efficiency or effectiveness with which the business manages its resources or assets. This measure indicates the speed with which Net Operating Assets (Equity + Debt) are converted or turned into sales. This can be improved by optimising balance sheet efficiency, ie. by reducing the investment in working capital, selling-off any unused assets or by seeking ways to maximise the use of assets. For this period, the activity ratio has exceeded the target of 2.00 times.

Activity Ratio = Annualised Revenue / Total Invested Capital

✓ Asset Change 10.09%

A measure of the percentage change in Total Assets for the period. Total Assets on the balance sheet changed by 10.09%. For this period, change in total assets exceeded the target of 0.25%.

Asset Change = (Total Assets - Opening Total Assets) / Opening Total Assets * 100

✓ Asset Turnover 6.45 times

A measure of how effectively the business has used its assets to generate revenue. The business makes \$645.00 of sales for every \$100 of its asset investment. The higher the number the better the turnover. Ways to improve this metric include increasing sales using the same asset base, using capital more efficiently, and/or improve cash management by reducing inventory and receivables. For this period, the Asset Turnover exceeds the target of 5.00 times.

Asset Turnover = Annualised Revenue / Total Assets

X Cash Flow Margin 16.76%

A measure of the company's ability to turn sales into cash. The business converts each \$100 of sales into \$16.76 of Operating Cash Flow. For this period, the Cash Flow Margin was less than the target of 120%.

Cash Flow Margin = Operating Cash Flow / Revenue * 100

✓ Cash on Hand \$130,122

A measure of the cash and cash equivalents in actual possession by the company at a particular time. At the end of this period the company held \$130,122 of cash and cash equivalents. Cash on Hand is above the required target of \$10,000.

Cash on Hand = Cash & Equivalents

Current Ratio 47.94:1

A measure of liquidity. This measure compares the totals of the current assets and current liabilities. The higher the current ratio, the greater the 'cushion' between current obligations and the business's ability to pay them. Generally a current ratio of 2 or more is an indicator of good short-term financial strength. In other words, the current assets of the business should be at least double the current liabilities. For this period, the current ratio was 47.94:1, up from 34.97:1 last period and above the minimum target of 2.00:1.

Current Ratio = Total Current Assets / Total Current Liabilities

✓ EBIT Growth 1,540.08%

A measure of the percentage change in EBIT for the period. A combination of growth in revenues and growth in profits presents a balanced measure of growth For this period, EBIT growth of 1,540.08% exceeded the target growth of 0.17%.

EBIT Growth = (Earnings Before Interest & Tax - Prior Earnings Before Interest & Tax) / Prior Earnings Before Interest & Tax * 100

Equity Change 10.94%

A measure of the percentage change in Total Equity for the period. Total Equity changed by 10.94%. For this period, change in equity exceeded the target of 0.25%.

Equity Change = (Total Equity - Opening Total Equity) / Opening Total Equity * 100

Gross Profit Growth 123.01%

A measure of the percentage change in gross profit for the period. For this period, gross profit growth of 123.01% exceeded the target of 0.17%.

Gross Profit Growth = (Gross Profit - Prior Gross Profit) / Prior Gross Profit * 100

✓ Gross Profit Margin 31.73%

A measure of the proportion of revenue that is left after deducting all costs directly related to the sales. For each \$100 in sales the business retains \$31.73 after deducting the cost of sales. The gross profit serves as the source for paying operating expenses. The gross profit margin can be further improved by improving price, volume and cost of sales management. For this period, the gross profit margin % is above the required target of 21.8%.

Gross Profit Margin = Gross Profit / Revenue * 100

✓ Net Profit After Tax Margin 18.01%

A measure of the proportion of revenue that is left after all expenses have been paid. The business makes \$18.01 of net profit for every \$100 it generates in revenue. For this period, the Net Profit After Tax margin is above the required target. A higher result indicates that the business is better prepared to handle down-turns.

Net Profit After Tax Margin = Earnings After Tax / Revenue * 100

✓ Net Variable Cash Flow 29.16%

A measure of the additional cash that will either be generated or used up by the next \$100 of products or services that the business sells. If the Net Variable Cash Flow is positive then for every additional \$100 of revenue the business will generate cash. If the Net Variable Cash Flow is negative then for every additional \$100 of revenue the business will require additional cash funding. For this period, the Net Variable Cash Flow exceeded the target of 0%. The Net Variable Cash Flow is 29.16% of gross revenue. Each additional \$100 of Revenue will generate \$29.16 of cash.

Net Variable Cash Flow = (Annualised Revenue - Annualised Variable COS - Annualised Variable Expenses - Operating Working Capital) / (Annualised Revenue) * 100

✓ Operating Profit Margin 17.97%

A measure of the proportion of revenue that is left after deducting all operating expenses. This reveals the operating efficiency of the business. The business converts each \$100 of sales into \$17.97 of profits. The operating profit margin can be further improved by improving price, volume, cost of sales and expense management. For this period, the operating profit margin is above the required target of 4%.

Operating Profit Margin = Operating Profit / Revenue * 100

OTC/Gift Sales \$6,344

A measure of the 'OTC/Gift Sales' account from your general ledger. This is an account watch KPI. For this period, the account OTC / Gift Sales is above the required target of \$5,500

✓ Profitability Ratio 18.01%

A measure of the proportion of revenue that is left after deducting all expenses. This excludes finance costs and tax expenses. The business makes \$18.01 of EBIT for every \$100 it generates of revenue. The profitability ratio can be further improved by improving price, volume, cost and expense management. For this period, the Profitability ratio is above the required target of 15%.

Profitability Ratio = Earnings Before Interest & Tax / Revenue * 100

Quick Ratio 20.90:1

The Quick Ratio measures the availability of assets which can quickly be converted into cash to cover current liabilities. Inventory and other less liquid current assets are excluded from this calculation. The Quick Ratio is a measure of the ability to pay short-term creditors immediately from liquid assets. A quick ratio of 1:1 or more is considered 'safe'. For this period, the quick ratio was 20.90:1, up from 13.20:1 last period and above the minimum target of 1.00:1.

Quick Ratio = (Cash & Equivalents + Accounts Receivable) / Total Current Liabilities

Rebate Income \$27,463

A measure of the 'Rebate Income' account from your general ledger. This is an account watch KPI. For this period, the account Rebate Income is above the required target of \$15,000

Return on Capital Employed 117.17%

A measure of the efficiency and profitability of capital investment (ie. funds provided by shareholders & lenders). ROCE monitors the relationship between the capital ('inputs') used by the business and the earnings ('outputs') generated by the business. ROCE is arguably one of the most important performance measures. The higher the result the greater the return to providers of capital. For this period, the business has generated a ROCE of 117.17%. This return exceeds the target of 12.5%.

Return on Capital Employed = Annualised Earnings Before Interest & Tax / Total Invested Capital * 100

Return on Equity 131.58%

A measure of how effectively the business has used the resources provided by its owners to generate profits. The higher the ratio the greater the rate of return for shareholders. For this period, the business has generated a Return on Equity of 131.58%. This return exceeds the target of 15%.

Return on Equity = Annualised Net Income / Opening Total Equity * 100

Revenue Growth 29.77%

A measure of the percentage change in revenue for the period. Management should ensure that revenues increase at rates higher than general economic growth rates (ie. inflation). For this period, revenue growth of 29.77% exceeded the target growth of 0.41%.

Revenue Growth = (Revenue - Prior Revenue) / Prior Revenue * 100

X Rx Sales \$239,363

A measure of the 'Rx Sales' account from your general ledger. This is an account watch KPI. For this period, the account Rx Sales is below the required target of \$250,000

✓ Total Revenue \$273,170

A measure of the total amount of money received by the company for goods sold or services provided. The business has earned total revenues of \$273,170. Strategies to improve revenue may include increasing prices, increasing the volume of sales through marketing initiatives or finding alternative sources of income. For this period, the revenue earned is above the required target of \$250,000.

Total Revenue = Revenue

Working Capital Absorption 2.57%

A measure of the adequacy of working capital to support sales activity. This measure indicates the investment made in working capital for each unit of revenue. The trend of this ratio is particularly useful for growing businesses. If sales increase rapidly but working capital levels remain constant, the business may be at risk that insufficient working capital is available to support this growth. Moreover, if the result for this metric is greater than the Gross Profit Margin %, then for every additional unit of Revenue generated, additional cash will be required. For this period, Working Capital Absorption is less than the target of 25%.

Working Capital Absorption = Operating Working Capital / (Annualised Revenue) * 100